



BUTUAN CITY WATER DISTRICT

Gov. Jose A. Rosales Avenue, Butuan City
Tel. Nos. (085) 342-3145/46 (Bayantel) 815-9904 (Philcom) 225-2232-1622 (Cruztelco)
Fax Nos. (085) 815-1268 / 341-5008 / 341-4298



July 13, 2021

ATTY. JEREMIAH B. BELGICA, REB, EnP
Director General
Anti-Red Tape Authority
4th and 5th Floor, NFA Building, NFA Compound
Visayas Ave., Brgy. Vasra,
1101 Diliman, Quezon City, Philippines

Sir:

In compliance with the ARTA Memorandum Circular No. 2021-03 dated March 31, 2021, we are pleased to submit the updated **Citizen's Charter of the Butuan City Water District (2021 Edition)** as mandated under Section 3 (a), Rule IV of the implementing Rules and Regulations (IRR) of R.A. No. 11032.

Attached are the electronic copies of the following:

- BCWD Citizen's Charter (2021 Edition)
- Certificate of Compliance, and
- ARTA Compliance Report (per AO 23, c. 2020)

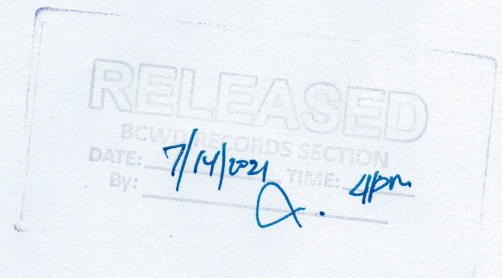
May you find the attachments in order.

Very truly yours,

ANSELMO L. SANG TIAN, C.E.
General Manager

cc: Engr. Jeci A. Lapus
Acting Administrator
Local Water Utilities Administration

Office of the President
op.ao23reports@gmail.com



" Replicating Nature's Way "